

BACKGROUND

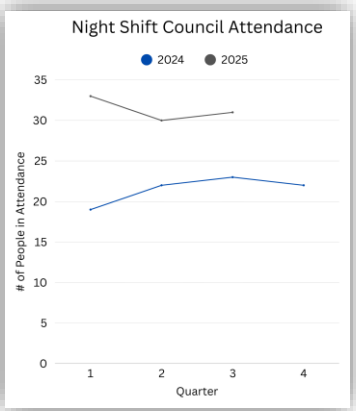
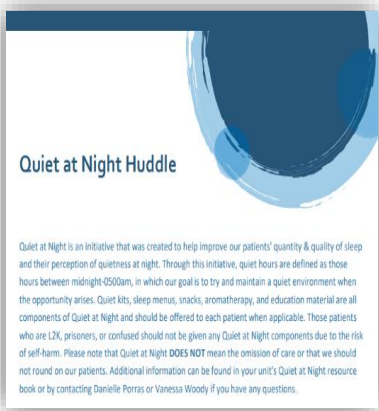
The Night Shift Council at UMC aims to enhance institutional knowledge by identifying and addressing overnight operational challenges. By collecting frontline insights and promoting evidence-based solutions, the council contributes to continuous improvement, supports professional development, and strengthens hospital-wide practices that optimize care delivery during the night hours.

PURPOSE

To enhance hospital-wide knowledge about the UMC Night Shift Council and its ongoing efforts to improve patient care, staff support, and workflow during night hours. By increasing awareness of the Council's initiatives, challenges addressed, and contributions to hospital operations, this Knowledge Enhancement project aims to foster greater understanding, collaboration, and recognition of the vital role night shift staff play in delivering high-quality care.

METHODS

- Educational Flyers and Infographics
- Unit Huddles and Council Spotlights
- Integrative Bulletin Boards



RESULTS

Following the use of educational flyers, unit huddle/council spotlights, and interactive bulletin boards, staff knowledge of the Night Shift Council's role significantly increased. More staff began attending Council meetings, showing greater interest and engagement.

CONCLUSIONS

- Night Council initiated and completed Quiet at Night initiative to improve patient outcome and satisfaction, which can attribute to decreased length of stay, improved overall health and healing, and maintain patient safety.
- Information dissemination given through huddles, UBC and staff meetings.
- Work along side with Ambassador Council to bring to UMC the "Fall Back Fair" event that celebrate nightshift workers by November 2025.

REFERENCES

References available upon request.

